

Characteristics of a Resilient Organization

Course Description:

Characteristics of a Resilient Organization is the first course in the Essentials of Organizational Resilience Series.

Research shows that organizations that have a clear vision and goals, which are well understood and communicated throughout the organization, find it much easier to approach a crisis situation and manage it in a coordinated way.

In contrast, organizations that struggle with even the day-to-day reconciling of disparate and sometimes even competing strands of the business are observed to have these internal silos emphasized, significantly hampering the organization's ability to pull together in times of crisis.

Characteristics of a Resilient Organization takes a look at those characteristics that have been identified as visible in resilient organizations and lacking in those not as resilient. It also serves as an introduction to the rest of the series with each of the following courses providing detail on the topics introduced in this initial course.

Learning Objectives

As a result of completing this course, students should be able to:

- Describe the characteristics of a resilient organization
- Identify which characteristics are visible in their organization

Delivery Structure/Course Requirements

There are 3 options for course delivery for each of the 10 courses in the series. For *each course* the requirements are as follows:

Instructor led in-house training: Includes 7 hours of live and interactive class presentations, discussions, and activities. Concludes with a 1000 word essay.

Interactive online: Includes an audio-visual presentation (approximately 1 hour in length for each course), 60-100 pages of assigned reading, participation in an online discussion group with the instructor and other students, and a 1000 word written response to a question.

Self-study: Includes course book, 60-100 pages of additional assigned reading, written submission of a discussion question (100-200 words), and a 1000 word written response to a question.

Table of Contents

- **Resilience defined**
- **What are you trying to be resilient against?**
- **Organizational resilience theory**
- **5 principles of organizational resilience**
- **Characteristics of high-performing and robust organizations**
- **Resilience roadblocks**

Certification and Credentialing

Successful completion of the Essentials of Organizational Resilience 10-Course Series is the first step in eligibility for credentialing as a Certified Organizational Resilience Professional (CORP) offered by ICOR.

To find out more, about the credentialing application process, visit our website at www.theicor.org/pages/candc.html



Essentials of OR was developed by BCS, Inc., a consulting firm specializing in providing business continuity, disaster recovery, & crisis management training & consulting.
www.businesscontinuitysvcs.com



For more information
about ICOR's courses, go to
www.theicor.org
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